



Postponement FAQ's

WHAT WILL HAPPEN TO MY CURRENT TEAM OR INDIVIDUAL REGISTRATION?

All current team and individual registrations from the April 8 event will automatically be moved to the new event date.

WHAT IF MY TEAM OR I CANNOT ATTEND ON THE NEW EVENT DATE?

Refunds will be available to participants and teams if requested on or before May 1. After May 1, refunds will not be issued for the November 26 event. In order to begin the refund process, please email our customer service team at singapore@corpchallenge.jpmorgan.com and include your OrderID number.

- Payments made via credit card will be refunded via credit card within 5-7 business days.
- Payments made via ACH/bank transfer will be refunded within 7-10 business days.

WHEN I REQUEST A REFUND, CAN I RE-REGISTER FOR THE EVENT A LATER DATE?

Yes. You will be able to register for the November 26 event until registration closes.

WILL WE BE REFUNDED THE FULL AMOUNT?

The refund amount will be equal to the full amount paid, including processing fees.

WHEN WILL REGISTRATION RE-OPEN FOR THE NEW EVENT DATE?

The current registration system will remain in place and open.